

TIERRA OAKS ESTATES

MY Q ENTRY GATE MOBILE APP INFORMATION

If you would like to use your Cell Phone to enhance the gate entry process, here is some information for you to review:



This app allows residents to manage guest access with their smartphone – anytime, from anywhere. With crystal-clear video and customizable access permissions, residents can view and verify their guests' identities before granting them entry to the community from their smartphone. Through the Community by myQ app, residents can:

1. Receive video calls for visual confirmation of the guest trying to access the community and/or building;
2. **You** may create a special code for food or package deliveries;
3. **You** can open the gate when you are not with your own vehicle.

You should get accustomed to using your cell phone to answer calls from the gate and open doors. You will be able to **see the person** asking for entry no matter where you are.

JUST ASK FOR AN INVITATION SENT BY YOUR COMMUNITY MANAGER VIA EMAIL~ CHECK SPAM BOX ALSO FOR INVITATION

- Download the myQ App →
iOS devices: <https://apple.co/36UFKXg> →
Android devices: <http://bit.ly/2ZdKWmM>
- Watch the “How To” You Tube videos →
https://youtu.be/EOZPOf6T_fI
<https://youtu.be/7XXGweyU-yM>



To enroll in this app, **cost is \$12 annually (\$1 per month)** for each user with an email address.

Contact Monica at Hignell Properties at (530) 241-3500 or email at monica@hignell.com.